

Training & Event Ts & Cs

Who should attend

Please note this training event is currently only available to organisations and groups based in North Yorkshire or delivering services within North Yorkshire.

Pricing

Due to funding from North Yorkshire County Council and NHS North Yorkshire, we are sometimes able to offer free places on training and events to organisations based in North Yorkshire, and which have an income of up to £5k.

Places for other organisations who do not meet this criteria are usually £35 (£29.17 + VAT).

We are not able to offer places on training and events for private organisations due to our funding restrictions.

Payment

Payment is by debit card, BACS or cheque.

Please make cheques payable to Community First Yorkshire and send to:

Community First Yorkshire, Unit A, Tower House, Askham Fields Lane, Askham Bryan, York, YO23 3FS.

Make BACS payments to Community First Yorkshire, sort code: 40-47-31, account number: 90898511.

Please put your invoice number as the reference.

Cancellation terms

Cancellations should be made up to 7 days prior to the event for a full refund. After that you will be charged in full, even if you booked a free place.

Non-attendance of an event you have booked on will require the full payment of the training or event cost, even if you booked a free place. We accept that there may be exceptional circumstances where attendance is beyond your control and we will consider charges on a case by case basis.

If the event is free to all, obviously you will not be charged.

If due to unforeseen circumstances we are forced to cancel an event, all payments received will be refunded, or transferred to allow attendance of another training session or event of your choice.

Booking Confirmation

All bookings will be confirmed by email.

Please ensure that you give a valid email at the time of booking otherwise Community First Yorkshire will not be able to send an invoice/receipt and confirm the booking.

Upon receiving an invoice/receipt you must check that the information contained within it is correct. Should any information be incorrect Community First Yorkshire must be notified so that any required reasonable changes can be made.

Should you not receive an invoice/receipt please contact Community First Yorkshire so that one can be sent to you.

Contact

If you have any questions about these terms and conditions, or your booking please contact Community First Yorkshire 01904 704177 info@communityfirstyorkshire.org.uk