volunteero

Volunteero is an app that makes volunteering opportunities, or "missions" available for volunteers to complete at their own pace.
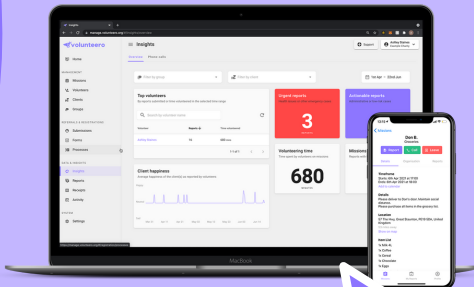
4x increase in Volunteer productivity

50% time saving for staff managing volunteers

# of monthly active volunteers increased by 70%

App, Desktop or Tablet

Our aim is to make volunteering flexible and accessible to all. We also provide significant operational efficiencies to charities, eliminate repetitive manual tasks while increasing the productivity of their volunteer force.

VODA

Gateshead ageUK

BFT

"I don't know how we managed without Volunteero"

"Volunteero has saved us so much time. Our volunteers love it and they are far more active"

"It is a godsend, it has everything I could wish for"

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Online client and volunteer registration
- Create online volunteer registration & client referral forms
- Embed the forms on your website in seconds
- Track where submissions are and once they are approves, create a volunteer account with one click

Manage groups
- Create groups and assign these to relevant volunteers
- All missions can be published to specific groups to ensure only relevant volunteers see tasks for which they are qualified
- View insights and reporting at a group level

Create missions
- Missions are the "activities" volunteers can conduct for you such as befriending, events, admin tasks, anything really
- Features like location tracking, dates, calendar integration, ability for volunteers to call clients from the app
- You can set individual missions as requiring approval

Completing missions
- Staff can use our smart assign tool to send the mission to the right volunteer for the job
- Volunteers can use the app to filter or search for missions that best suit them
- Volunteers can keep track of their ongoing missions in the app

Reporting and Insights
- Volunteers can submit regular reports
- Reports can include volunteering time, metrics on how it went and free text
- Volunteers can submit safeguarding flags
- Volunteers can submit expense claims in seconds and upload files or pictures as evidence
- Staff can view real time insights and filter based on timeframe and groups, for example total volunteering time across our befrienders

Notifications
- Volunteers can see if there are new missions available in the app
- Volunteers are also notified when they are assigned with a mission
- Staff can be notified under all circumstances including when a safeguarding issue is raised and when new volunteer applications are received

If you would like to know more, please contact ash@volunteero.org